

Arrival transfers: Guests can order private arrival and departure transfers. By arrival transfer the guests will be met by driver with a name board reading their surnames in the arrival hall of the airport. Guests should co-ordinate their departure transfer with the tour escort.

Optional excursions and dinners: Our tours come with an extensive choice of optional excursions and dinners. The optional services can be booked in advance or during the tour.

The optional excursions feature important highlights not included into the standard sightseeing tours and always includes transport, guide service and entrances.

The optional dinners are either half-board at hotel or special dinners at local restaurants. Dinners at hotels are either a substantial 3-course set menu or buffet style. The dinners include ice-water and coffee/tea. Dinners at local restaurant include a substantial 3-course menu with ice-water and coffee/tea. In some cases alcoholic drinks, folklore music or other types of live music is included. We have carefully chosen local restaurants which are typical of the area and yet something special and which offer good food and service and good value. The dinners at local restaurants include guide and transport, in some few cases the restaurants are within walking distance from the hotel (max 10 min walk) and transport is not included. At both hotel and local restaurant additional drinks can be ordered and paid for at the spot.

Diplomas for active touring: The participants in the Baltic Biking tours will receive a diploma for successfully completing active touring in the Baltic countries at the end of the tour.

Pre- and Post stays

We offer attractive rates for guests who would like to arrive earlier or departure later. Please ask for a detailed pricelist.

Quality, safety and security

Quality control Our ambition is to render the best possible service and we ask all guests to fill out a service questionnaire evaluating the service. The questionnaires are handed over to the guests during the welcome meeting and

collected at the end of the tour.

Moreover, we are happy to receive feed back in any form, aiming to help us to maintain and raise the standards of our product.

Safety and security Safety and security is a major priority in all our operations. We only use suppliers that guarantee the same thing. We carefully check the insurance and operating license of all our suppliers and we are very attentive to safety and security in the way we operate ourselves.